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### **Credit Unions Arm to Serve with this Free Tool**

*A free Cloud tool is now available to streamline financial service processing, alleviating back-office backlog and unlocking membership service pathways.*

Pure IT Credit Union Services is honored to share helpful resources with the credit union industry and has partnered with Summit Technology Group to offer a free tool. This Cloud tool mitigates an influx of Commercial/ Mortgage requests, from Skip-A-Pay to Refinance requests. Validated with community banks, Pure IT CUSO is standing by to modify to alleviate back-office workload while increasing membership service.

This secure cloud platform supports the intake of information, routing them to a case management tool, so the credit union staff can manage the influx of work while increasing member communication through transparent updates along with paperwork processing.

Please visit <https://info.pureitcuso.com/free-tool> to access this resource. This tool adapts to the specifics of each credit union, and the Pure IT CUSO team is standing by to create a custom configuration today.

“Your people are our purpose, from the members to the staff that make your credit union great. As we plot these uncharted waters together, we appreciate the opportunity to help where we can, and will continue to share resources that advocate and support our credit union family,” XXXX.

In this unprecedented time of need, service knows no bounds, and strategic partners of both banks and credit unions are collaborating to ignite solutions that support our communities.

***Pure IT Credit Union Services:*** *Pure IT Credit Union Services has built a practice around solving IT issues for Credit Unions. As a team we believe in the Credit Union cooperative model and are dedicated to helping Credit Unions raise the level of technology and member service. We use technology to fulfill Credit Union strategy, Credit Union business needs, and creating efficient IT system management that propels clients forward. We make it easy for our Credit Union clients to address the IT needs around compliance, security, audits, and technology advancement to better serve their members.*

For additional information on Pure IT, their leadership or ethos, please visit <http://PureITCUSO.com>, or contact Rebekah Schlichting, at [marketing@pureitcuso.com](mailto:marketing@pureitcuso.com), or 281-378-7799.